

## Voids Club 2023

Thursday, 30 March 2023

Online via Teams

### Programme

- 09:30      **Arrival / online access**
- 09:35      **Welcome and opening comments**  
*Siân Humphreys, Club Manager*
- 09:40      **Housing allocations and the vacancy chain – maximising lettings**  
With housing waiting lists and homelessness rising across the UK, and social housing failing to keep with the demand, new solutions are needed to meet housing needs.
- Leo Pollak, the author of the [\*'Housing allocations and the vacancy chain'\*](#) report will share his findings with us. We will explore the economic and policy factors behind falling social housing churn over the past decade, and the new non-discriminatory chain-maximising protocols that can potentially double the housing needs that the councils are meeting.
- Leo Pollak, Research Fellow, Smith Institute and Councillor, London Borough of Southwark*
- 10:20      **Damp and mould – Residents and landlord responsibilities for new lettings**  
We will look at what organisations are doing to eliminate future damp and mould problems at the lettings stage. We will discuss how to set your residents for success, how we can support them to prevent damp and mould becoming an issue.
- Siân Humphreys, Interim Assistant Director Repairs and Maintenance, Golding Homes and Club Manager*
- 11:00      **Comfort break**
- 11:15      **Best practice group discussions session**
- 12:15      **Void performance and trends across the sector**  
Based on Housemark's Monthly Pulse and Annual Performance data John will give an update on the latest Voids performance and landlords' Voids and lettings activities.
- John Wickenden, Research Manager, Housemark*
- 12:55      **Wrap up and closing comments**  
*Siân Humphreys, Club Manager*

