



# 10 Days of Data

EXPLORE THE VALUE OF DATA ACROSS YOUR BUSINESS

Returning for 2021, Housemark's **10 Days of Data** will explore the value and potential that data can bring to your business and challenge you to think differently about how you use it.

Offering something for everyone, we will bring together inspiring and exciting content from sector thought leaders and experts, as well as explore the tools, tech and tangible takeaways that will accelerate a data-driven culture across your business.

## 10 Days of Data event series

### 23 September **Opening keynote: Why data matters**

Data is crucial to our lives and in recent months, we've seen how data has played a major part in some big life-defining decisions. At this event we will hear from Neil Martin, an experienced data strategist who has worked in Formula 1 for over three decades. Neil will be delivering an insightful and inspiring presentation that focuses on the role of data to drive innovation and improve performance.

**Neil Martin**  
Formula 1 Strategist

### 28 September **Data security now – how remote working is rewriting the rules**

The pandemic has changed the game for data security. With more people than ever before working from home, and more companies embracing a work from anywhere culture, the cyber security landscape has shifted again. In this session, we explore the ever-emerging threats, take a closer look at what you need to be aware of now and what you can do to minimise impact and mitigate risks. Join us as we share lessons learnt and look at cyber security in the sector now.

**Speakers:** **Becca K**  
Cyber Resilience Lead, The National Cyber Security Centre  
**Bruce Thomson**  
ISfL Technical Security Specialist and Cyber Security Consultant  
**David Cowan**  
Head of ICT, Copeland Borough Council

- 29 September **Unlocking the potential of customer data**  
There's a wealth of data we can capture about our customers. From communications preferences through to complaint logs, we should know more about the people accessing our services than ever before. But what should we be doing with all this data? In this event, we reveal the power that customer data can bring to your business as we hear from leading voices from both in and out of sector.
- Speakers: [Lizzie Harris](#)  
Group Head of Analytics, Gymshark  
[Douglas Silverstone](#)  
Chief Data Officer, Money and Pensions Service  
[Sarah Barrett](#)  
Transformation Thought Leader and Transformation Director,  
Magna Housing
- 30 September **Creating a data-driven culture – why it matters and how you can make it happen**  
Evidence-based decision-making sounds straight forward. Innovations backed up by data, ideas that stem from solid insights, investments made on trusted information. But for whatever reason, creating a strong data-driven culture remains elusive for most of us. At this event, we investigate the ingredients required to create a culture with data at its heart, with tangible takeaways you can put into action right away.
- Speakers: [Mike Rose](#)  
Behavioural, Cultural and Structural Change Data Expert, Mike Rose Consulting  
[Umbar Shakir](#)  
Client Director and Digital and Data Lead, Gate One  
[Claire Bayliss](#)  
Director, 3C Consultants
- 5 October **Next generation innovation – the role of data technology in transformation**  
Over the last year, transformation has been essential for businesses to survive – with technology enabling organisations to adapt quickly and maintain vital contact with colleagues, customers, suppliers, and services. In this session we will discuss the role of data technology in shaping business transformation and explore the future tech trends that are driving forward the data agenda.
- Speakers: [Andy Crossley](#)  
Director, The Oakland Group  
[Robin Denton](#)  
Enterprise Sales Director – Local Government and HAs, Microsoft  
[Kam Rai](#)  
Director of BI and Data, Clarion Housing Group

6 October

## Why your performance reporting framework is key to improvements

If you measure it, you can manage it. But how do you know if what you're measuring matters? From how you select your KPIs through to where responsibility lies for performance reporting – a good performance reporting framework is key. In this insightful session, we'll share the principles of successful reporting with some practical advice on how to improve your approach and organisational outcomes, plus take a look at the future of reporting.

Speakers: **Jonathan Cox**  
Deputy Director of Data and BI, Housemark  
**Mark O'Sullivan**  
Head of Corporate Reporting, PricewaterhouseCoopers (PwC)  
**Hazel Edwards**  
Insight and Performance Manager, whg

7 October

## Data for good? Exploring the ethics of data science

Data is incredibly powerful. And as we all know, with great power comes great responsibility. In the world of data science there is much debate around the ethical use of data – covering everything from how we collect it, how we store it and how we use it, right through to the evolution of artificial intelligence, machines and robots. Join leading experts as we explore the importance of data ethics and the innovative best practice of responsible technology.

Speakers: **Alex Mecklenburg and Sam Brown**  
Responsible Innovation Coaches, Consequential, CIC  
**Simon Whitworth**  
Head of Data Ethics and Research Governance, UK Statistics Authority  
**Patricia Shaw**  
CEO and Founder, Beyond Reach

12 October

## Analytics and the environment – the role of data in tackling climate change and sustainability

From reviewing our existing homes, to rethinking our approach to place-making and our new build programmes, we're already rising to the challenge of a zero-carbon future. But what else could we be considering? In this session we explore how data analytics can help us implement ESG and sustainability strategies and embed environmental factors into business decision-making. Join us to discuss key drivers for sustainable change and how to best communicate progress to customers and stakeholders.

Speakers: **Richard Lupo**  
Managing Director, SHIFT Environment  
**Stefanie Bongert**  
Senior Sustainability Systems Consultant and Data Lead, Savills  
**Jonathan Rickard**  
Head of Sustainability and Design, Abri

13 October

## Back to the future – predictive analytics in practice

Predictive analytics has long been discussed in the housing sector, with many pilot projects exploring what's possible when you combine analysis, statistics, and machine learning. At this event, we aim to bring the concept to life by providing examples of predictive analytics in practice – providing a platform to explore what's possible now and in the future.

Speakers:

**Alan Hill**

Director, Public Sector Strategic Solutions, Splunk

**Arturo Dell**

Associate Director, Housemark

**Charlie Gilbert**

Partner, Field Dynamics

14 October

## Closing keynote: Knowledge in the age of Big Data

Big Data knows us better than we know ourselves, or so it claims, but what really is Big Data anyway? In our closing keynote Timandra will demystify knowledge in the age of Big Data, looking at what it means to know something – going beyond the data stored and accessed via machines. Cutting through the hype to put data science into real-life context, she will use a wide range of stories and society trends to reveal what is essentially a human science. Helping you to decide whether you're a data point, or a human being – with charm, wit and statistical insight!

**Timandra Harkness**

Writer, presenter and comedian

Places for each event start from **£60 + VAT**. We also offer the chance to book an Organisation Passport which allows attendance at all 10 events for a maximum of two people per event (maximum of 20 places in total). For more information, please contact [siobahan.kilby@housemark.co.uk](mailto:siobahan.kilby@housemark.co.uk).

Find out more and secure your place at [www.housemark.co.uk](http://www.housemark.co.uk)