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# Global Quality Policy Statement

Black & White Engineering is a global consulting engineering business specialising in the data centre and mission critical market.

It is Black & White policy to achieve a quality of product and service that surpasses our client's needs and expectations. By adopting integrated management systems compliant with ISO 9001:2015 we can ensure that our processes are planned to allow all staff to work toward achieving our very high standard of product and services as efficiently and consistently as possible.

It is Black & White's senior management teams' duty to ensure all staff are empowered to share the responsibility of implementing the QA System and in turn, it becomes the responsibility of all staff to ensure that our services are conducted in accordance with the systems set.

Our staff are our greatest asset in attaining our goal to be market leaders - our energy, drive, motivation, innovation, passion, and commitment give us our competitive edge. It is Black & White management's responsibility to ensure we maintain these traits in all Black & White's staff throughout the practice.

## Our quality commitments

We will demonstrate our commitment to quality through:

- Providing a focus and exceeding on customer requirements.
- Compliance with legal and other relevant requirements.
- The continual improvement of our performance throughout our operations and activities.
- Promote the use of process approach and risk-based thinking.
- Ensuring the quality management system identifies and addresses risks and opportunities that can affect conformity of products and service and the ability to enhance customer satisfaction.
- We will equip employees with the competencies and skills necessary to achieve their objectives and targets.

## Our quality objectives

- Achievement and maintenance of a quality management system conforming to the current ISO 9001 standard.
- Achievement and maintenance of an information management system for projects using BIM processes conforming to ISO 19650-2:2018
- Monitoring and improving the satisfaction of our customers.
- Managing our processes carefully to maximise the benefits to our clients.
- Adoption of best practice in our construction activities
- The identification and management of critical and business activities
- Promotion of improved performance by our contractors and suppliers

## Quality performance

Our objectives will be delivered through a programme of quality targets and will be managed and monitored by our motivated team.

## Who is this policy statement for?

Copies of this quality policy statement will be made freely available to all those with an interest. This statement will be promoted to employees, be available upon request to our customers and representatives of the local communities in which we operate.



MICK CAIRNS, CEO,

Global Policy Leader

## REVISIONS

### Document prepared by:

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**Signature**



**Date** 19.01.2026

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