

# STUDENT CHARTER - OUR COMMITMENT

We will support our students to:

- Work in fulfilling roles that make the best use of their skills, knowledge and experience.
- Be able to balance their own needs as their career and personal lives develop.
- Be equipped to respond to the changing requirements of employers including, changes to technology and the economy.
- Understand the importance of fairness, equality, diversity and inclusion and to the value the contribution everyone can make irrespective of their background.

As a potential student and whilst you are a student at our College you can expect:

- Helpful advice and guidance about which courses to study
- Information about support services available to you
- Simple and clear guidelines about what you will need to do to be successful

- Help, including facilities and equipment, to support your individual learning needs
- An induction that helps you to get to know the College, your course, key staff and other students
- Friendly, caring, well qualified and supportive staff
- Interesting and stimulating classes with a variety of learning activities
- Regular opportunities to discuss your progress
- Opportunities to express your views about the course and College
- A safe environment within which to study or live
- To be treated and respected as an individual

As part of our commitment to continuous improvement we welcome your feedback.

During your time at College we will ask if you think we have kept these promises.

# STUDENT CHARTER - YOUR COMMITMENT

## **DELIVERING WITH PURPOSE**

Be on time for all classes  
Share ideas and work collaboratively with others  
Complete your coursework and assignments on time  
Work to the best of your ability – work hard to achieve agreed targets and goals  
Show commitment to equality, diversity and inclusion in College  
Have the ambition to succeed and be a role model to others

## **BUILDING TRUST**

Work with your Progress Tutor and Course Manager to stay on track  
Let us know if you have any support needs / medical issues as soon as you can  
Access support when offered / needed  
Demonstrate respect for all members of the college community – staff, students, visitors and local residents  
Positively contribute to an environment free from bullying and harassment  
Look for opportunities to help others every day  
Accept that other people may have different views to yours

## **TAKING OWNERSHIP**

Behaviour - understand and abide by College standards and rules including the College's behaviour policy and policy on the Prevention of Student Harassment and Sexual Misconduct  
Wear your ID badge and lanyard at all times – help us keep you safe  
Attendance – at all classes, but let us know if you cannot be present for any reason  
Take care of the College buildings, campus, furniture, equipment and animals  
Ensure you are aware of College Health and Safety regulations  
Follow reasonable instructions or requests of any member of staff  
Take responsibility for your own belongings and respect the belongings of others  
Take responsibility for your career pathway

## **ALWAYS LEARNING**

Make the most of opportunities to enhance your skills and knowledge  
Participate positively and fully in your Study Programme (including English and Maths and your Progression and Development sessions)  
Have the correct equipment and dress appropriately for lessons and practical sessions  
Provide and respond positively to constructive feedback